



Introduction

Feeding the world's growing population in a responsible and sustainable way is at the core of Nutreco's mission. Our own people and operations are governed by our Code of Conduct for Employees and supporting policies and processes. Our Code of Conduct for Employees can be found [here](#).

We recognise that our mission can only be achieved with the cooperation of our business partners. Therefore, we have developed this Code of Conduct for Business Partners. It enables us to engage with our Business Partners on sustainability, compliance and integrity issues, and we will only conduct business with companies or individuals that comply with the standards set out in this Code of Conduct.

If a Business Partner fails to comply with this Code of Conduct, Nutreco may take corrective measures, including termination of the business relationship.

Our mission can only be achieved with the cooperation of our business partners.



The Code of Conduct



The term “Business Partner” in this document refers to any company, organisation or, individual engaging in business with Nutreco.

Legal compliance

- Business Partners shall abide by all applicable laws and regulations that govern their business activities.
- Business Partners shall comply with applicable trade sanctions and regulations. Nutreco does not accept any materials or services from persons, entities, governments or countries if doing so violates applicable sanctions.
- Nutreco has a zero-tolerance approach to corruption. Business Partners shall not be involved in any form of bribery, kickbacks or facilitation payments. Business Partners are expected to observe Nutreco’s standards concerning gifts and hospitality involving employees and representatives as included in our Code of Conduct for Employees (see link above).
- Nutreco promotes and supports fair competition. Our Business Partners shall compete fairly and comply with antitrust and competition laws in the countries in which they operate. Business Partners shall not make agreements or engage in practices that are illegal, such as price-fixing, market allocation or abuse of a dominant position.
- We expect our Business Partners to immediately declare any potential conflict of interest before starting a business relationship with Nutreco and/or during the business relationship.

- In addition, our Business Partners shall not provide financial or other support to political parties or candidates to influence transactions with or for Nutreco.
- Business partners shall comply with relevant privacy and information security laws and regulations for the collection, processing, storage, transmission and deletion of personal data. Business partners shall protect the reasonable privacy expectations of all stakeholders and ensure appropriate levels of data security.



Human rights

Business Partners shall:

- Respect laws and regulations regarding wages and working time in the country concerned.
- Not engage in child labour¹.
- Support equal opportunities and fight discrimination at the workplace.
- Not use prison, indentured, or bonded labour², or use corporal punishment or other forms of mental and physical coercion as a form of discipline.
- Respect and support the free association of labour and employee rights to join a trade union where allowable by law.

Labour practices

Business Partners shall:

- Provide safe and healthy working conditions for its employees.
- Have a Health & Safety Policy that is freely available for all employees to access at any time, if and to the extent required under local laws.
- Continuously strive to minimise accidents and risks.
- Provide a working environment that is free from harassment and disrespectful conduct.

Environment

Business Partners shall:

- Respect all relevant environmental laws and regulations.
- Ensure the efficient and sustainable use of resources and strive to minimise their negative impact on biodiversity, climate change and water scarcity.
- Manage waste responsibly and implement steps to reduce, reuse or recycle waste as much as possible.
- Engage responsibly with the communities in which they operate, manage community impact resulting from company operations and implement procedures for impact control.

Product safety

All products and services delivered to Nutreco shall be safe for their intended use.

Records

Business Partners shall keep accurate, complete and up-to-date records of their business activities with Nutreco. These records shall be retained in accordance with applicable laws.

Supply chain responsibility

Business Partners shall endeavour to ensure that the principles of this Code of Conduct including applicable supplements is communicated and fulfilled by their relevant suppliers and partners.

1 We uphold the ILO Minimum Age Convention (no. 138), which sets the general minimum age for admission to work at 15 years (13 for light work) and the minimum age for hazardous work at 18 (16 under certain strict conditions). It provides for the possibility of initially setting the general minimum age at 14 (12 for light work) where the economy and educational facilities are insufficiently developed.

2 According to ILO Forced Labour Convention (no. 29), forced labour is any work or service performed under the menace of penalty, and for which the said persons have not offered up themselves voluntarily. There are three common forms:

Prison labour: Work performed by individuals incarcerated by either the state or military that is a requirement of their sentence and usually without compensation.

Indentured labour: Work performed by an individual contractually bound to an employer for a specific time period, which is usually in return for payment of travel and living expenses.

Bonded labour: An illegal practice in which employers give high-interest loans to workers who either individually or as an entire family then labour at low wages to pay off the debt.

An ongoing dialogue



Nutreco welcomes dialogue about this Code of Conduct and expects all Business Partners to actively address and mitigate non-conformities. Business Partner gives Nutreco the right to audit, at reasonable notice and during office hours, Business Partner's compliance with the requirements set forth in this Code and agrees to provide all reasonable assistance to Nutreco (and our advisors) for obtaining the required information during such audit.

The Code of Conduct Supplement for supplier of Agricultural Products



We believe all agricultural products should be produced in a responsible way. We work with recognised organisations and platforms to address outstanding issues such as deforestation in a pragmatic and effective way.

That is why in addition to the generic principles laid down in our Code of Conduct for Business partners, we set additional minimum criteria in regards to the sustainable production and sourcing of agricultural crop and dairy products. Please note that these criteria are an addition to, and not a replacement of the generic principles.

Although there are clear differences in the magnitude of the specific challenges involved, these additional criteria address the major issues that influence the sustainability of crop and livestock production systems. This supplement is not intended to be an exhaustive guide to sustainable agricultural practices. More detailed sustainability criteria may be required and agreed upon between Nutreco and a supplier, which will then be included in a separate agreement.

Scope

- This supplement to the Code of Conduct for Business partners is valid for all agricultural products supplied to Nutreco. This includes conventionally grown, organic and genetically modified (GM) crops and products derived thereof as well as products from the dairy industry.
- Nutreco expects suppliers of agricultural products to ensure that the criteria described in this supplement are fulfilled.

Some of the criteria can only be fulfilled by the suppliers of agricultural products following up on and checking these criteria with their own suppliers. This can for example be agricultural farmers of plant crops (soya, rapeseed, wheat...) or livestock farmers (dairy).

Criteria for sustainable sourcing of agricultural products:

Traceability: Suppliers shall implement traceability systems that enable the products supplied to Nutreco to be traced back to their source. For crops, this would ideally go back to the farm where the crops were grown, but as a minimum to the country of origin.

Certification: Nutreco encourages suppliers to obtain recognised third-party certification or any other means of independent verification that demonstrate compliance with the criteria specified in this supplement.

Supply Chain Responsibility (for traders, agents or processors)

Suppliers shall make reasonable efforts to engage with their own suppliers on the criteria for sustainable sourcing and production of agricultural products presented in this supplement.

Criteria for sustainable production of agricultural products

Agrochemicals and organic fertilisers: Recognised best agricultural practices shall be adopted with regards to the storage, use and application of agrochemicals and organic fertilisers with the aim to reduce the need for agrochemicals, minimise environmental pollution and avoid negative impacts on human health and well-being and ecosystem services.

Soils: Recognised best agricultural practices shall be adopted to maintain and improve soils, taking into consideration soil structure, fertility and erosion.

Water: Farm management practices shall ensure water is used in the most efficient way and its quality assessed and protected.

Deforestation and land use change: Suppliers shall act in accordance with national laws, industry commitments and guidance to ensure deforestation and land use changes take place in a responsible way. In geographical areas with a high risk of illegal deforestation or land use change, Nutreco will insist on assurance that crops do not originate from areas of illegal deforestation². Nutreco will together with our stakeholders support work towards agricultural value chains that are deforestation free, and will define geographical sector specific deforestation cut-off dates³.

Agricultural land expansion: Conversion of natural habitats into new agricultural land should be encouraged in areas designated as degraded lands. Crops must not originate from valuable natural habitats made into new agricultural land after 2008.

Protection of biodiversity: Suppliers shall demonstrate awareness of potential adverse effects of their business activities on biodiversity and ecosystem services, and have measures in place to avoid, minimise, rectify or, as a last resort, compensate for these.

Greenhouse gas emissions: Suppliers shall demonstrate awareness of the activities in their direct operations and supply chains that are important sources for emissions of greenhouse gases and strive to reduce these.

Land use rights: Property and land use rights shall be respected, particularly with regards to indigenous people and populations.

For dairy products, the following criteria for sustainable production apply additionally

Animal welfare: Animals shall be treated with care and respect. Living conditions for livestock should provide access

to natural light, fresh air, fresh water, and a healthy diet. Animals should be sheltered from extreme temperatures and be provided with adequate space and opportunity to engage in natural behaviours, including social contact with other animals. Animal stress during handling, transportation and slaughter shall be minimised.

Responsible use of antibiotics: Best practices in farm health management shall be adopted to avoid, reduce and, where indispensable, guarantee the prudent and appropriate use of antibiotics. For its own operations Nutreco will work towards no prophylactic usage and no use of antibiotics for growth promotion. Nutreco will for its own operations ensure the use of antibiotic medication can only be used under direct and approved medical supervision by a veterinarian. By 2025 Nutreco will for its own operations will ensure no use of any antimicrobials listed on the World Health Organization's list of "Critically Important for Human Health."

Nutrient efficiency: Suppliers shall provide livestock with a balanced diet targeted at the anticipated production level. Milk production per cow should be optimised and measures should be implemented to increase the longevity of cows, resulting in minimised carbon (including methane), nitrogen, phosphorus and other nutrient losses.

1 Agrochemicals includes crop protection products, other pesticides and synthetic (inorganic/mineral) fertilisers; organic fertilisers include manures, composts, etc.

2 Certification schemes fulfilling the FEAC Soy Sourcing Guidelines are accepted as documentation of soy coming from areas of no illegal deforestation. For more information, see **here**.

3 De-forestation, land use change and geographical sector specific de-forestation cut-off dates defined according to the principles developed by the Accountability Framework Initiative

(AFI) <https://accountability-framework.org/>

The Code of Conduct Supplement for suppliers of Marine Products



The ocean provides a rich habitat for many marine animal and plant species and therefore requires careful protection. A crucial part of this is ensuring that those fish stocks that are caught for direct or indirect human consumption are fished responsibly – within clearly defined sustainable limits.

Overfishing of wild fish stocks for fishmeal and fish oil production is detrimental to the marine ecosystem. Therefore, in addition to the generic principles laid down in our Code of Conduct for Business Partners, we set additional minimum criteria in regards to the sustainable sourcing of marine products and the responsible management of the fisheries where these products originate. Please note that these criteria are an addition to, and not a replacement of the generic principles.

This supplement is not intended to be an exhaustive guide to sustainable management of fisheries. More detailed sustainability criteria may be required and agreed upon between Nutreco and a supplier, which will then be included in a separate agreement.

Scope

This supplement to the Code of Conduct for Business partners is valid for all marine raw materials used in Nutreco products. This includes fishmeal and fish oil processed from fish and crustaceans caught for the primary production of marine ingredients, by-products from fishery processing and by-products from aquaculture.

Nutreco expects suppliers processing industrial fisheries or by-products or trimmings from wild or farmed fish processing to ensure that the criteria described in this supplement are fulfilled. Some of the criteria can only be fulfilled by the suppliers of marine ingredients following up on and checking these criteria with their own suppliers. This can for example be fishing boats, fish processors or fish farms.

Criteria for sustainable sourcing of marine products – applicable for all marine products

IUU fishing activity: Fishery materials shall not be from illegal, unreported and unregulated (IUU) fishing activities.

Traceability: Suppliers shall implement traceability systems that enable the original material used in the products sold to Nutreco to be traced back to fishery/fisheries of origin, or the farmed species and country of origin.

Certification: Nutreco subscribes to, and promotes, the fishery management principles of the FAO Code of Conduct for Responsible Fisheries. Nutreco expects its suppliers to work towards complying with the principles specified in that code. Skretting also supports the MarinTrust Programme and regards the criteria related to marine ingredients to be met when the processor and the fishery is part of the MarinTrust programme. Marine Stewardship Council certified fisheries meets the requirements of the MarinTrust programme. Nutreco also accepts suppliers and fisheries that are part of the MarinTrust improvers programme.

Supply chain responsibility (for traders, agents or processors):

Suppliers shall engage with their suppliers on the criteria for sustainable sourcing and responsible fisheries management presented in this supplement and ensure that the products sold to Nutreco are in compliance.

Criteria for marine products from fish processing for human consumption (by-products):

Threatened species: Suppliers shall not process species or by-products from species that are classified as Critically Endangered or Endangered in the IUCN Red List. Species that are listed as Vulnerable are not eligible for use as by-products, unless for fisheries from a discrete sub-population that have been assessed and determined to be responsibly managed.

Criteria for marine products from aquaculture (by-products):

Responsible use of antibiotics: Best practices in farm health management shall be adopted to avoid, reduce and, where indispensable, guarantee the prudent and appropriate use of antibiotics. The use of antibiotics shall be supervised by an animal health specialist. Antibiotics of significant human medical importance, particularly antibiotics listed as critically important for human medicine by the World Health Organization (WHO), shall not be used if the principle intent is to improve performance.

Mortalities: Material shall not originate from natural mortalities.

Criteria for material from whole fish. The term 'whole fish' is used to describe fisheries where the primary purpose of the fishery is to produce fishmeal and fish oil and where the catch is delivered directly to a marine ingredient processing unit:

These criteria are valid for fisheries where the whole fish is processed to produce fishmeal and/or oil.

Fishery Management Framework and Procedures:

Fishery management actions shall be based on the long-term conservation of the fishery and ecosystem. Management shall be concerned with the whole stock over its entire distribution and consider all fishery removals and the biology of the species.

Stock Assessment Procedures and Management

Advice: There shall be scientific information available on the characteristics of the fishery relevant to the long-term conservation of the fishery and ecosystem, including its geographic distribution, stock assessment of target species and, where applicable, impacts on non-target species.

The Precautionary Principle: The fisheries management framework shall apply a precautionary approach to the conservation of the target fishery resource, associated non-target species and for the conservation of the wider ecosystem.

Management Measures: The level of fishing permitted shall be set according to scientific advice and, where available, a recommendation from an officially recognised body.

Reporting and Recording of Fishery Raw Materials: Fishery materials shall be traceable to a species and fishery/fisheries assessed as compliant to the criteria for responsible fishery management set forward in this Code of Conduct.

Fishery Improvement Programmes: Many important fisheries are not currently managed well enough to comply with the key requirements of the FAO Code of Conduct for Responsible Fisheries. Therefore, Nutreco encourages its suppliers that source materials from such fisheries to engage with relevant stakeholders (fishmeal processors, fishermen, traders and agents, authorities, NGOs etc.) to assist these fisheries to improve their management practices so they are able to comply with the fishery management requirements of the FAO Code of Conduct for Responsible Fisheries.

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